

Zanele Nkosi

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HPCSA Reg: NR 0145782

PROFESSIONAL SUMMARY

HPCSA-registered professional nurse with 10 years' clinical experience across public and private healthcare facilities in KwaZulu-Natal. Expertise in medical-surgical nursing, patient care coordination, and ward management. Proven ability to lead nursing teams, improve patient outcomes, and maintain regulatory compliance. Seeking a nursing management position to drive quality care delivery and staff development.

KEY SKILLS

- Patient Assessment & Care Planning
- Ward Management
- Team Leadership (20+ staff)
- Infection Prevention & Control
- Medication Administration
- Clinical Governance
- Staff Training & Mentorship
- Emergency & Trauma Care
- Quality Assurance
- Electronic Health Records

WORK EXPERIENCE

Shift Leader – Medical Surgical Ward

Apr 2022 – Present

Netcare St Augustine's Hospital, Durban

- Managed a 36-bed medical-surgical ward across day and night shifts, overseeing a team of 18 nursing staff
- Reduced patient fall incidents by 45% over 12 months through implementation of a risk assessment protocol
- Achieved 98% compliance on medication administration audits for 8 consecutive quarters
- Coordinated discharge planning for an average of 120 patients monthly, reducing average length of stay by 1.5 days
- Trained 12 newly qualified nurses during their community service year
- Maintained zero hospital-acquired infection outbreaks through strict infection control practices

Professional Nurse – General Surgery

Jan 2019 – Mar 2022

Inkosi Albert Luthuli Central Hospital, Durban

- Provided pre- and post-operative nursing care for 15–20 patients daily in a high-acuity surgical ward
- Reduced wound infection rates by 30% through improved wound care documentation and practice
- Participated in the hospital's quality improvement programme, contributing to a 12% increase in patient satisfaction scores
- Supervised 6 enrolled nurses and 4 nursing assistants per shift
- Served on the hospital's Infection Prevention and Control committee for 2 years

Professional Nurse – Medical Ward

Feb 2017 – Dec 2018

King Edward VIII Hospital, Durban

- Managed patient care for a 42-bed medical ward in a high-volume public hospital
- Administered medication and treatments to 25+ patients per shift with zero adverse drug events
- Implemented a patient education programme on chronic disease management, reaching 200+ patients annually
- Mentored 8 student nurses from UKZN during their clinical rotations

Community Service Nurse

Jan 2016 – Jan 2017

Ngwelezana Hospital, Empangeni

- Completed mandatory community service in the medical and paediatric wards
- Managed a caseload of 20 patients daily under the supervision of senior nursing staff
- Participated in community outreach programmes providing health education to 500+ rural community members

EDUCATION

Bachelor of Nursing (BCur)

2015

University of KwaZulu-Natal, Durban

National Senior Certificate

2011

Maris Stella School, Durban

CERTIFICATIONS & TRAINING

- Advanced Cardiac Life Support (ACLS), Resuscitation Council of SA, 2024
- Certificate in Nursing Management, UNISA, 2023
- Infection Prevention and Control Course, ICAN, 2021
- Basic Life Support (BLS) Instructor, 2020
- Wound Care Management Certificate, Netcare Education, 2019

LANGUAGES

English (Fluent) isiZulu (Fluent) isiXhosa (Conversational) Afrikaans (Basic)

REFERENCES

Sr. Nomusa Mthembu

Unit Manager, Netcare St Augustine's Hospital
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Dr. Rajesh Govender

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